



Support for 3rd party environments¹
ATG 7.2

Platform	Platform				Applications												
	ATG 7.2 platform (includes CA and Commerce) ²	ATG Portal	ATG Search 2006.2 ⁴	Ticketing Features	ATG Merchandising 2006.2	ATG Campaign Optimizer 2006.2	ATG Knowledge 2006.2 ⁹	ATG Self Service 2006.2 ²	ATG Response Management 2006.2 ⁵	ATG Response Management Services 2006.2 ^{5,6}	ATG Commerce Assist 2006.2	ATG Outreach 2006.2	ATG Forum 2006.2	ATG Site Analytics 2006.2	ATG Advisor 2006.2		
Platform	N/A	N/A	N/A	N/A	ATG 7.2	ATG 7.2	ATG 7.2	ATG 7.2	ATG 7.2	ATG 7.2	N/A	ATG 7.2	ATG 7.2	ATG 7.2	ATG 7.2	N/A	
App Servers	ATG DAS	ATG DAS 6.3.0p3	ATG DAS 6.3.0p3	x	ATG DAS 6.3.0p3	ATG DAS 6.3.0p3	ATG DAS 6.3.0p3	ATG DAS 6.3.0p3	ATG DAS 6.3.0p3	ATG DAS 6.3.0p3	N/A	ATG DAS 6.3.0p3	ATG DAS 6.3.0p3	ATG DAS 6.3.0p3	ATG DAS 6.3.0p3	x	
	IBM WAS	IBM WAS 6.0.1	IBM WAS 6.0.1	x	IBM WAS 6.0.1 ⁷	IBM WAS 6.0.1	IBM WAS 6.0.1	IBM WAS 6.0.1	IBM WAS 6.0.1 ⁷	IBM WAS 6.0.1 ⁷	N/A	IBM WAS 6.0.1 ⁷	IBM WAS 6.0.1	IBM WAS 6.0.1	IBM WAS 6.0.1	x	
	BEA WLS	BEA WLS 8.1 SP3	BEA WLS 8.1 SP3	x	x	BEA WLS 8.1 SP3	BEA WLS 8.1 SP3	BEA WLS 8.1 SP3	BEA WLS 8.1 SP3	BEA WLS 8.1 SP3	N/A	BEA WLS 8.1 SP3	BEA WLS 8.1 SP3	BEA WLS 8.1 SP3	BEA WLS 8.1 SP3	x	
	JBOSS	JBoss 4.0.3sp1	JBoss 4.0.3sp1	JBoss 4.0.3sp1	JBoss 4.0.3sp1	JBoss 4.0.3sp1	JBoss 4.0.3sp1	JBoss 4.0.3sp1	JBoss 4.0.3sp1	JBoss 4.0.3sp1	N/A	JBoss 4.0.3sp1	JBoss 4.0.3sp1	JBoss 4.0.3sp1	JBoss 4.0.3sp1	JBoss 4.0.3sp1	
Operating Systems	Solaris	Solaris 8/9	Solaris 8/9	Solaris 9	Solaris 8/9	Solaris 8/9	Solaris 8/9	Solaris 8/9	Solaris 8/9	Solaris 8/9	Solaris 8	Solaris 8/9	Solaris 8/9	Solaris 8/9	Solaris 8/9	Solaris 8/9	
	Win 2k	Win2k SP4 Svr/Adv Svr	Win2k SP4 Svr/Adv Svr	Win2k SP4 Svr/Adv Svr	Win2k SP4 Svr/Adv Svr	Win2k SP4 Svr/Adv Svr	Win2k SP4 Svr/Adv Svr	Win2k SP4 Svr/Adv Svr	Win2k SP4 Svr/Adv Svr	Win2k SP4 Svr/Adv Svr	Win2k SP4 Svr/Adv Svr	Win2k SP4 Svr/Adv Svr	Win2k SP4 Svr/Adv Svr	Win2k SP4 Svr/Adv Svr	Win2k SP4 Svr/Adv Svr	Win2k SP4 Svr/Adv Svr	
	Win 2003	Win2003 (Std and Ent)	Win2003 (Std and Ent)	Win2003 (Std and Ent)	Win2003 (Std and Ent)	Win2003 (Std and Ent)	Win2003 (Std and Ent)	Win2003 (Std and Ent)	Win2003 (Std and Ent)	Win2003 (Std and Ent)	Win2003 (Std and Ent)	Win2003 (Std and Ent)	Win2003 (Std and Ent)	Win2003 (Std and Ent)	Win2003 (Std and Ent)	Win2003 (Std and Ent)	
	RH Linux	RH Linux AS, ES v3.0 update 4	RH Linux AS, ES v3.0 update 4	x	RH Linux AS, ES v3.0 update 4	RH Linux AS, ES v3.0 update 4	RH Linux AS, ES v3.0 update 4	RH Linux AS, ES v3.0 update 4	RH Linux AS, ES v3.0 update 4	RH Linux AS, ES v3.0 update 4	x	RH Linux AS, ES v3.0 update 4	RH Linux AS, ES v3.0 update 4	RH Linux AS, ES v3.0 update 4	RH Linux AS, ES v3.0 update 4	x	
	AIX ³	AIX 5.3	AIX 5.3	x	AIX 5.3	AIX 5.3	AIX 5.3	AIX 5.3	AIX 5.3	AIX 5.3	x	AIX 5.3	AIX 5.3	AIX 5.3	AIX 5.3	x	
	HP-UX	HP-UX 11i	HP-UX 11i	x	x	HP-UX 11i	HP-UX 11i	HP-UX 11i	HP-UX 11i	HP-UX 11i	x	HP-UX 11i	HP-UX 11i	HP-UX 11i	HP-UX 11i	HP-UX 11i	x
	WinXP	WinXP (dev only)	WinXP (dev only)	x	WinXP (dev only)	WinXP (dev only)	WinXP (dev only)	WinXP (dev only)	WinXP (dev only)	WinXP (dev only)	WinXP (dev only)	WinXP (dev only)	WinXP (dev only)	WinXP (dev only)	WinXP (dev only)	WinXP (dev only)	x
Databases¹⁶	Oracle ¹⁵	Oracle 9i, 10g	Oracle 9i, 10g	Oracle 9i	Oracle 9i, 10g	Oracle 9i, 10g	Oracle 9i, 10g	Oracle 9i, 10g	Oracle 9i, 10g	Oracle 9i, 10g	Oracle 9i, 10g	Oracle 9i, 10g	Oracle 9i, 10g	Oracle 9i, 10g	Oracle 9i, 10g	Oracle 9i	
	MS SQL ¹¹	MS SQL Server 2000 SP3a	MS SQL Server 2000 SP3a	MS SQL Server 2000 SP3a	MS SQL Server 2000 SP3a	MS SQL Server 2000 SP3a	MS SQL Server 2000 SP3a	MS SQL Server 2000 SP3a	MS SQL Server 2000 SP3a	MS SQL Server 2000 SP3a	MS SQL Server 2000 SP3a	MS SQL Server 2000 SP3a	MS SQL Server 2000 SP3a	MS SQL Server 2000 SP3a	MS SQL Server 2000 SP3a	MS SQL Server 2000 SP3a	
	DB2	DB2 8.2 FP1	DB2 8.2 FP1	x	x	DB2 8.2 FP1	DB2 8.1 FP5	x	x	x	x	DB2 8.2 FP1	DB2 8.2 FP1	x	DB2 8.1 FP5	x	
	Sybase	Sybase 12.5.3	Sybase 12.5.3	x	x	Sybase 12.5.3	Sybase 12.5.3	x	x	x	x	Sybase 12.5.3	Sybase 12.5.3	x	Sybase 12.5.2	x	
Solid FlowEngine	Solid FlowEngine 3.7 (dev only)	Solid FlowEngine 3.7 (dev only)	x	Solid FlowEngine 3.7 (dev only)	Solid FlowEngine 3.7 (dev only)	Solid FlowEngine 3.7 (dev only)	Solid FlowEngine 3.7 (dev only)	Solid FlowEngine 3.7 (dev only)	Solid FlowEngine 3.7 (dev only)	Solid FlowEngine 3.7 (dev only)	Solid FlowEngine 3.7 (dev only)	Solid FlowEngine 3.7 (dev only)	Solid FlowEngine 3.7 (dev only)	Solid FlowEngine 3.7 (dev only)	Solid FlowEngine 3.7 (dev only)	x	
JDK	Sun JDK	Sun JDK 1.4.2_xx	Sun JDK 1.4.2_xx	Sun JDK 1.4.2_xx	Sun JDK 1.4.2_xx	Sun JDK 1.4.2_xx	x	Sun JDK 1.4.2_xx	Sun JDK 1.4.2_xx	Sun JDK 1.4.2_xx	Sun JDK 1.4.2_xx	Sun JDK 1.4.2_xx	Sun JDK 1.4.2_04	Sun JDK 1.4.2_xx	Sun JDK 1.4.2_05	Sun JDK 1.4.2_02	
	IBM JDK	IBM Dev Kit 1.4.2	IBM Dev Kit 1.4.2	IBM Dev Kit 1.4.2	IBM Dev Kit 1.4.2	IBM Dev Kit 1.4.2	IBM Dev Kit 1.4.2	IBM Dev Kit 1.4.2	IBM Dev Kit 1.4.2	IBM Dev Kit 1.4.2	IBM Dev Kit 1.4.2	IBM Dev Kit 1.4.2	IBM Dev Kit 1.4.2	IBM Dev Kit 1.4.2	IBM Dev Kit 1.4.2	IBM Dev Kit 1.4.2	
	BEA JRockit	BEA Jrockit 1.4.2 (for Linux only)	BEA Jrockit 1.4.2 (for Linux only)	x	x	BEA Jrockit 8.1 SP3	x	x	x	x	x	BEA Jrockit 1.4.2 (for Linux only)	BEA Jrockit 1.4.2_04 (32-bit only)	BEA Jrockit 1.4.2	BEA Jrockit 1.4.2	BEA Jrockit 1.4.2	
JDBC driver	Oracle	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g	
	MSSQL	i-Net OPTA XS v6.02 for MS SQL Server (MS SQL)	i-Net OPTA XS v6.02 for MS SQL Server (MS SQL)	SQL Server 2000 Driver for JDBC	i-Net OPTA XS v6.02 for MS SQL Server (MS SQL)	i-Net OPTA XS v6.02 for MS SQL Server (MS SQL)	i-Net OPTA XS v6.02 for MS SQL Server (MS SQL)	i-Net OPTA XS v6.02 for MS SQL Server (MS SQL)	i-Net OPTA XS v6.02 for MS SQL Server (MS SQL)	i-Net OPTA XS v6.02 for MS SQL Server (MS SQL)	i-Net OPTA XS v6.02 for MS SQL Server (MS SQL)	i-Net OPTA XS v6.02 for MS SQL Server (MS SQL)	i-Net OPTA XS v6.02 for MS SQL Server (MS SQL)	i-Net OPTA XS v6.02 for MS SQL Server (MS SQL)	i-Net OPTA XS v6.02 for MS SQL Server (MS SQL)	i-Net OPTA XS v6.02 for MS SQL Server (MS SQL)	
	IBM (DB2)	DB2 v8.2 CLI Type 2	DB2 v8.2 CLI Type 2	x	x	DB2 v8.2 CLI Type 2	DB2 v8.2 CLI Type 2	x	x	x	x	DB2 v8.2 CLI Type 2	DB2 v8.2 CLI Type 2	x	DB2 v8.2 CLI Type 2	x	
	jConnect (Sybase)	jConnect 5.5 (Sybase)	jConnect 5.5 (Sybase)	x	x	jConnect 5.5 (Sybase)	jConnect 5.5 (Sybase)	x	x	x	x	jConnect 5.5 (Sybase)	jConnect 5.5 (Sybase)	x	jConnect 5.5 (Sybase)	x	
	Solid	Solid 3.7: JDBC 2.0 driver (Solid)	Solid 3.7: JDBC 2.0 driver (Solid)	x	Solid 3.7: JDBC 2.0 driver (Solid)	Solid 3.7: JDBC 2.0 driver (Solid)	Solid 3.7: JDBC 2.0 driver (Solid)	Solid 3.7: JDBC 2.0 driver (Solid)	Solid 3.7: JDBC 2.0 driver (Solid)	Solid 3.7: JDBC 2.0 driver (Solid)	Solid 3.7: JDBC 2.0 driver (Solid)	Solid 3.7: JDBC 2.0 driver (Solid)	Solid 3.7: JDBC 2.0 driver (Solid)	Solid 3.7: JDBC 2.0 driver (Solid)	Solid 3.7: JDBC 2.0 driver (Solid)	Solid 3.7: JDBC 2.0 driver (Solid)	x
	HTTP Servers	Apache	Apache 2.0 (for Solaris, Linux, Hpx)	Apache 2.0 (for Solaris, Linux, Hpx)	Apache 2.0 (for Solaris, Linux)	Apache 2.0 (for Solaris, Linux)	Apache 1.3.29 (for Solaris, Linux)	x	Apache 2.0 (for Solaris, Linux)	Apache 2.0 (for Solaris, Linux)	Apache 2.0 (for Solaris, Linux)	Apache 2.0 (for Solaris, Linux)	Apache HTTP Server 1.3	Apache 2.0 (for Solaris, Linux)	Apache 2.0 (for Solaris, Linux)	Apache 2.0 (for Solaris, Linux, Hpx)	Apache 1.3.26 (Solaris)
These are for DAS - for other app servers, we support what they support	Sun Java System (fka iPlanet)	Sun Java System Web Server 6.1 SP1	Sun Java System Web Server 6.1 SP1	Sun Java System Web Server 6.1 SP1	Sun Java System Web Server 6.1 SP1	Sun Java System Web Server 6.1 SP1	Sun Java System Web Server 6.1 SP1	Sun Java System Web Server 6.1 SP1	Sun Java System Web Server 6.1 SP1	Sun Java System Web Server 6.1 SP1	Sun Java System Web Server 6.1 SP1	x	Sun Java System Web Server 6.1 SP1	Sun Java System Web Server 6.1 SP1	Sun Java System Web Server 6.1 SP1	x	
IIS	Microsoft Internet Information Server 6.0 (win2003), IIS 5.0 (Win 2000)	Microsoft Internet Information Server 6.0 (win2003), IIS 5.0 (Win 2000)	Microsoft Internet Information Server 6.0 (win2003), IIS 5.0 (Win 2000)	Microsoft Internet Information Server 6.0 (win2003), IIS 5.0 (Win 2000)	Microsoft Internet Information Server 6.0 (win2003), IIS 5.0 (Win 2000)	Microsoft Internet Information Server 5.0 (Win 2000)	Microsoft Internet Information Server 5.0 (win2k)	Microsoft Internet Information Server 6.0 (win2003), IIS 5.0 (Win 2000)	Microsoft Internet Information Server 6.0 (win2003), IIS 5.0 (Win 2000)	Microsoft Internet Information Server 6.0 (win2003), IIS 5.0 (Win 2000)	Microsoft Internet Information Server 6.0 (win2003), IIS 5.0 (Win 2000)	x	Microsoft Internet Information Server 6.0 (win2003), IIS 5.0 (Win 2000)	Microsoft Internet Information Server 6.0 (win2003), IIS 5.0 (Win 2000)	Microsoft Internet Information Server 5.0 (win2k)	Microsoft Internet Information Server 5.0, 6.0 (win2k)	
Hardware	x86, x86-64	Intel or AMD (Win, Linux)	Intel or AMD (Win, Linux)	Intel or AMD (Win, Linux)	Intel or AMD (Win, Linux)	Intel or AMD (Win, Linux)	Intel or AMD (Win, Linux)	Intel or AMD (Win, Linux)	Intel or AMD (Win, Linux)	Intel or AMD (Win, Linux)	Intel or AMD (Win, Linux)	Intel or AMD (Win, Linux)	Intel or AMD (Win, Linux)	Intel or AMD (Win, Linux)	Intel or AMD (Win, Linux)	Intel or AMD (Win, Linux)	
	Sparc	Sparc (solaris)	Sparc (solaris)	Sparc (solaris)	Sparc (solaris)	Sparc (solaris)	Sparc (solaris)	Sparc (solaris)	Sparc (solaris)	Sparc (solaris)	Sparc (solaris)	Sparc (solaris)	Sparc (solaris)	Sparc (solaris)	Sparc (solaris)	Sparc (solaris)	
	Itanium	Itanium (HP-UX)	Itanium (HP-UX)	x	x	Itanium (HP-UX)	x	x	x	x	x	x	x	x	Itanium (HP-UX)	x	
	PA-RISC	PA-RISC (HP-UX)	PA-RISC (HP-UX)	x	x	PA-RISC (HP-UX)	x	x	x	x	x	x	x	x	PA-RISC (HP-UX)	x	
Browsers	IE	NA ⁸	Internet Explorer 6.x (Win)	Internet Explorer 6.x (Win)	Internet Explorer 6.x (Win)	Internet Explorer 6.x (Win)	Internet Explorer 6.x (Win)	Internet Explorer 6.x (Win)	Internet Explorer 6.x (Win)	Internet Explorer 6.x (Win)	N/A	Internet Explorer 6.x (Win)	Internet Explorer 6.x (Win)	Internet Explorer 6.0 SP1 (Win)	Internet Explorer 6.x (Win)	Internet Explorer 6.x (Win)	
	Netscape	NA ⁸	x	x	x	x	x	x	x	x	N/A	x	x	x	x	Netscape 5.2.x	
	Mozilla	NA ⁸	x	x	Mozilla 1.4 (Solaris, Linux)	x	Mozilla 1.7 (Win)	Mozilla 1.4 (Solaris, Linux)	Mozilla 1.4 (Solaris, Linux)	Mozilla 1.4 (Solaris, Linux)	N/A	Mozilla 1.4 (Solaris, Linux)	x	Mozilla 1.7.5 (Win)	Mozilla 1.7 (Win)	Mozilla 1.4 (authoring only)	
	Firefox	NA ⁸	Firefox 1.0.x (Win, Mac)	Firefox 1.0.x (Win, Mac)	Firefox 1.0.x (Win, Mac)	Firefox 1.0.x (Win, Mac)	Firefox 1.0.x (Win, Mac)	Firefox 1.0.x (Win, Mac)	Firefox 1.0.x (Win, Mac)	Firefox 1.0.x (Win, Mac)	N/A	Firefox 1.0.x (Win, Mac)	x	Firefox 1.x (Win)	Firefox 1.0.x (Win, Mac)	x	
	Safari	NA ⁸	x	x	x	x	Safari 1.2 (Mac)	x	x	x	N/A	x	x	x	Safari 1.2 (Mac)	x	

Notes:

¹This document reflects the best information available as of the date published. The information is subject to corrections.

²CA 7.2 can deploy to a site running on 7.2, 7.1p1 or 6.4p3

³WebSphere is the only appserver supported on AIX

⁴ATG Search includes both Java and C++ components. The JBoss application server is bundled with Search for the Java components.

⁵Response Management Services includes Receiver, Classifier, Distributor, Composer, Dispatcher, Alerts, Message Monitor, Database Service, Host Monitor, Archive/Restore, & Scheduler

⁶Response Management includes Response Management Administration, a Java client running only on Windows with Sun Java 1.4.2_xx

⁷2006.2 WAS support for 2006.2 Service applications does not include Windows

⁸The ATG platform is a framework and can support any browser that applications built on top of it are designed to support

⁹ATG Knowledge and Self Service require ATG Search which is typically run on separate hardware. See the supported environment information for the matching Search version on this page

¹¹ATG supports only Latin1 (ISO 8859-1) (Western European) languages with MSSQL at this time. The following additional languages are supported for use with MSSQL one at a time only: Vietnamese, Baltic, Arabic, Hebrew, Turkish, Greek, Cyrillic, Central European, Chinese (Traditional and simplified), Korean, Japanese, Thai

¹⁵ATG supports both the standard and enterprise editions of Oracle

¹⁶Customers may run databases on any operating system supported by the database vendor, except for mainframe operating systems (including zOS) which are not supported