



Support for 3rd party environments¹
ATG 7.1 patch 2

		Platform				Applications									
		ATG 7.1p2 platform (includes CA and Commerce) ²	ATG Portal	ATG Search 2006.1 ^{3,9}	Ticketing Features	ATG Knowledge 2006.1 ¹⁰	ATG Self Service 2006.1 ¹⁰	ATG Response Management 2006.1 ^{5,7}	ATG Response Management Services 2006.1 ^{6,7}	ATG Commerce Assist 2006.1	ATG Outreach 2006.1	ATG Campaign Optimizer 2004.3	ATG Site Analytics 2005.1	ATG Forum 2005.1.1	
Platform		N/A	N/A	N/A	N/A	ATG 7.1p1	ATG 7.1p2	ATG 7.1p2	N/A	ATG 7.1p2	ATG 7.1p2	ATG 7.1p2	ATG 7.1p2/ Commerce	ATG 7.1p2	
App Servers	ATG DAS	ATG DAS 6.3.0p3	ATG DAS 6.3.0p3	x	ATG DAS 6.3.0p3	ATG DAS 6.3.0p3	ATG DAS 6.3.0p3	ATG DAS 6.3.0p3	N/A	ATG DAS 6.3.0p3	ATG DAS 6.3.0p3	ATG DAS 6.3.0p3	ATG DAS 6.3.0p3	ATG DAS 6.3.0p3	
	IBM WAS	IBM WAS 6.0.1	IBM WAS 6.0.1	x	IBM WAS 6.0.1	IBM WAS 6.0.1	IBM WAS 6.0.1	IBM WAS 6.0.1	N/A	IBM WAS 6.0.1	IBM WAS 6.0.1	IBM WAS 6.0.1	IBM WAS 6.0.1	IBM WAS 6.0.1	
	BEA WLS	BEA WLS 8.1 SP3	BEA WLS 8.1 SP3	x	BEA WLS 8.1 SP3	BEA WLS 8.1 SP3	BEA WLS 8.1 SP3	BEA WLS 8.1 SP3	N/A	BEA WLS 8.1 SP3	BEA WLS 8.1 SP3	BEA WLS 8.1 SP3	BEA WLS 8.1 SP3	BEA WLS 8.1 SP3	
	JBOSS	JBoss 4.0.1 SP1	JBoss 4.0.1 SP1	JBoss 4.0.1 SP1	JBoss 4.0.1 SP1	JBoss 4.0.1 SP1	JBoss 4.0.1 SP1	JBoss 4.0.1 SP1	JBoss 4.0.1 SP1	JBoss 4.0.1 SP1	JBoss 4.0.1 SP1	JBoss 4.0.1 SP1	JBoss 4.0.1 SP1	JBoss 4.0.1 SP1 (only with the Web App)	
Operating Systems <i>Note: Linux and Windows are the ONLY Op Systems supported with JBOSS</i>	Solaris	Solaris 8/9/10	Solaris 8/9/10	Solaris 9	Solaris 8/9/10	Solaris 8/9/10	Solaris 8/9/10	Solaris 8/9/10	Solaris 8	Solaris 8/9/10	Solaris 8/9/10	Solaris 8/9/10	Solaris 8/9/10	Solaris 8/9/10	
	Win 2k	Win2k SP4 Svr/Adv Svr	Win2k SP4 Svr/Adv Svr	Win2k SP4 Svr/Adv Svr	Win2k SP4 Svr/Adv Svr	Win2k SP4 Svr/Adv Svr	Win2k SP4 Svr/Adv Svr	Win2k SP4 Svr/Adv Svr	Win2k SP4 Svr/Adv Svr	Win2k SP4 Svr/Adv Svr	Win2k SP4 Svr/Adv Svr	Win2k SP4 Svr/Adv Svr	Win2k SP4 Svr/Adv Svr	Win2k SP4 Svr/Adv Svr	
	Win 2003	Win2003 (Std and Ent)	Win2003 (Std and Ent)	Win2003 (Std and Ent)	Win2003 (Std and Ent)	Win2003 (Std and Ent)	Win2003 (Std and Ent)	Win2003 (Std and Ent)	Win2003 (Std and Ent)	Win2003 (Std and Ent)	Win2003 (Std and Ent)	Win2003 (Std and Ent)	Win2003 (Std and Ent)	Win2003 (Std and Ent)	
	RH Linux	RH Linux AS, ES v3.0 update 4	RH Linux AS, ES v3.0 update 4	x	RH Linux AS, ES v3.0 update 4	RH Linux AS, ES v3.0 update 4	RH Linux AS, ES v3.0 update 4	RH Linux AS, ES v3.0 update 4	RH Linux AS, ES v3.0 update 4	RH Linux AS, ES v3.0 update 4	RH Linux AS, ES v3.0 update 4	RH Linux AS, ES v3.0 update 4	RH Linux AS, ES v3.0 update 4	RH Linux AS, ES v3.0 update 4	
	AIX ⁴	AIX 5.3	AIX 5.3	x	AIX 5.3	AIX 5.3	AIX 5.3	AIX 5.3	AIX 5.3	AIX 5.3	AIX 5.3	AIX 5.3	AIX 5.3	AIX 5.3	
	HP-UX	HP-UX 11i	HP-UX 11i	x	HP-UX 11i	HP-UX 11i	HP-UX 11i	HP-UX 11i	HP-UX 11i	HP-UX 11i	HP-UX 11i	HP-UX 11i	HP-UX 11i	HP-UX 11i	HP-UX 11i
WinXP	WinXP (dev only)	WinXP (dev only)	x	WinXP (dev only)	WinXP (dev only)	WinXP (dev only)	WinXP (dev only)	WinXP (dev only)	WinXP (dev only)	WinXP (dev only)	WinXP (dev only)	WinXP (dev only)	WinXP (dev only)	WinXP (dev only)	
Databases ¹⁶ <i>Note: Oracle is the ONLY Database supported with JBOSS</i>	Oracle ¹⁵	Oracle 8i, 9i, 10g	Oracle 8i, 9i, 10g	Oracle 9i	Oracle 9i, 10g	Oracle 9i, 10g	Oracle 9i, 10g	Oracle 9i, 10g	Oracle 9i, 10g	Oracle 9i, 10g	Oracle 8i, 9i, 10g	Oracle 8i/9i	Oracle 8i/9i	Oracle 8i, 9i, 10g	
	MS SQL ¹¹	MS SQL Server 2000 SP4	MS SQL Server 2000 SP4	MS SQL Server 2000 SP4	MS SQL Server 2000 SP4	MS SQL Server 2000 SP4	MS SQL Server 2000 SP4	MS SQL Server 2000 SP4	MS SQL Server 2000 SP4	MS SQL Server 2000 SP4	MS SQL Server 2000 SP4	MS SQL Server 2000 SP4	MS SQL Server 2000 SP4	MS SQL Server 2000 SP4	
	DB2	DB2 8.2 FP1	DB2 8.2 FP1	x	DB2 8.2 FP1	DB2 8.2 FP1	DB2 8.2 FP1	DB2 8.2 FP1	DB2 8.2 FP1	DB2 8.2 FP1	DB2 8.2 FP1	DB2 8.2 FP1	DB2 8.1 FP5	DB2 8.1 FP5	
	Sybase	Sybase 12.5.3	Sybase 12.5.3	x	Sybase 12.5.3	Sybase 12.5.3	Sybase 12.5.3	Sybase 12.5.3	Sybase 12.5.3	Sybase 12.5.3	Sybase 12.5.3	Sybase 12.5.3	Sybase 12.5.3	Sybase 12.5.3	
	Solid FlowEngine	Solid FlowEngine 3.7 (dev only)	Solid FlowEngine 3.7 (dev only)	x	Solid FlowEngine 3.7 (dev only)	Solid FlowEngine 3.7 (dev only)	Solid FlowEngine 3.7 (dev only)	Solid FlowEngine 3.7 (dev only)	Solid FlowEngine 3.7 (dev only)	Solid FlowEngine 3.7 (dev only)	Solid FlowEngine 3.7 (dev only)	Solid FlowEngine 3.7 (dev only)	Solid FlowEngine 3.7 (dev only)	Solid FlowEngine 3.7 (dev only)	Solid FlowEngine 3.7 (dev only)
JDK	Sun JDK	Sun JDK 1.4.2_xx	Sun JDK 1.4.2_xx	Sun JDK 1.4.2_xx	Sun JDK 1.4.2_xx	Sun JDK 1.4.2_xx	Sun JDK 1.4.2_xx	Sun JDK 1.4.2_xx	Sun JDK 1.4.2_xx	Sun JDK 1.4.2_xx	Sun JDK 1.4.2_xx	Sun JDK 1.4.2_xx	Sun JDK 1.4.2_xx	Sun JDK 1.4.2_xx	
	IBM JDK	IBM Dev Kit 1.4.2	IBM Dev Kit 1.4.2	x	IBM Dev Kit 1.4.2	IBM Dev Kit 1.4.2	IBM Dev Kit 1.4.2	IBM Dev Kit 1.4.2	IBM Dev Kit 1.4.2	IBM Dev Kit 1.4.2	IBM Dev Kit 1.4.2	IBM Dev Kit 1.4.2	IBM Dev Kit 1.4.2	IBM Dev Kit 1.4.2	
	BEA Jrockit	BEA Jrockit 1.4.2 (for Linux only)	BEA Jrockit 1.4.2 (for Linux only)	x	BEA Jrockit 1.4.2 (for Linux only)	BEA Jrockit 1.4.2 (for Linux only)	BEA Jrockit 1.4.2 (for Linux only)	BEA Jrockit 1.4.2 (for Linux only)	BEA Jrockit 1.4.2 (for Linux only)	BEA Jrockit 1.4.2 (for Linux only)	BEA Jrockit 1.4.2 (for Linux only)	BEA Jrockit 1.4.2 (for Linux only)	BEA Jrockit 8.1 SP3	BEA Jrockit 8.1 SP3	
JDBC driver	Oracle	Drivers 8.1.7 for Oracle 8, Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g	Drivers 8.1.7 for Oracle 8, Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g	Oracle thin JDBC 10.1.0+ required for Oracle 9	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g	
	MSSQL	i-Net OPTA XS v6.02 for MS SQL Server (MS SQL)	i-Net OPTA XS v6.02 for MS SQL Server (MS SQL)	SQL Server 2000 Driver for JDBC	i-Net OPTA XS v6.02 for MS SQL Server (MS SQL)	i-Net OPTA XS v6.02 for MS SQL Server (MS SQL)	i-Net OPTA XS v6.02 for MS SQL Server (MS SQL)	i-Net OPTA XS v6.02 for MS SQL Server (MS SQL)	i-Net OPTA XS v6.02 for MS SQL Server (MS SQL)	i-Net OPTA XS v6.02 for MS SQL Server (MS SQL)	i-Net OPTA XS v6.02 for MS SQL Server (MS SQL)	i-Net OPTA XS v6.02 for MS SQL Server (MS SQL)	i-Net OPTA XS v6.02 for MS SQL Server (MS SQL)	i-Net OPTA XS v6.02 for MS SQL Server (MS SQL)	
	IBM (DB2)	DB2 v8.2 CLI Type 2	DB2 v8.2 CLI Type 2	x	DB2 v8.2 CLI Type 2	DB2 v8.2 CLI Type 2	DB2 v8.2 CLI Type 2	DB2 v8.2 CLI Type 2	DB2 v8.2 CLI Type 2	DB2 v8.2 CLI Type 2	DB2 v8.2 CLI Type 2	DB2 v8.2 CLI Type 2	DB2 v8.2 CLI Type 2	DB2 v8.2 CLI Type 2	
	jConnect (Sybase)	jConnect 5.5 (Sybase)	jConnect 5.5 (Sybase)	x	jConnect 5.5 (Sybase)	jConnect 5.5 (Sybase)	jConnect 5.5 (Sybase)	jConnect 5.5 (Sybase)	jConnect 5.5 (Sybase)	jConnect 5.5 (Sybase)	jConnect 5.5 (Sybase)	jConnect 5.5 (Sybase)	jConnect 5.5 (Sybase)	jConnect 5.5 (Sybase)	jConnect 5.5 (Sybase)
	Solid	Solid 3.7: JDBC 2.0 driver (Solid)	Solid 3.7: JDBC 2.0 driver (Solid)	x	Solid 3.7: JDBC 2.0 driver (Solid)	Solid 3.7: JDBC 2.0 driver (Solid)	Solid 3.7: JDBC 2.0 driver (Solid)	Solid 3.7: JDBC 2.0 driver (Solid)	Solid 3.7: JDBC 2.0 driver (Solid)	Solid 3.7: JDBC 2.0 driver (Solid)	Solid 3.7: JDBC 2.0 driver (Solid)	Solid 3.7: JDBC 2.0 driver (Solid)	Solid 3.7: JDBC 2.0 driver (Solid)	Solid 3.7: JDBC 2.0 driver (Solid)	Solid 3.7: JDBC 2.0 driver (Solid)
HTTP Servers	Apache	Apache 2.0 (for Solaris, Linux, Hpx)	Apache 2.0 (for Solaris, Linux, Hpx)	Apache 2.0 (for Solaris, Linux)	Apache 2.0 (for Solaris, Linux)	Apache 2.0 (for Solaris, Linux)	Apache 2.0 (for Solaris, Linux)	Apache 2.0 (for Solaris, Linux)	Apache 2.0 (for Solaris, Linux)	Apache 2.0 (for Solaris, Linux)	Apache 2.0 (for Solaris, Linux)	Apache 2.0 (for Solaris, Linux)	Apache 2.0 (for Solaris, Linux)	Apache 2.0 (for Solaris, Linux)	
	Sun Java System (aka iPlanet)	Sun Java System Web Server 6.1 SP1	Sun Java System Web Server 6.1 SP1	Sun Java System Web Server 6.1 SP1	Sun Java System Web Server 6.1 SP1	Sun Java System Web Server 6.1 SP1	Sun Java System Web Server 6.1 SP1	Sun Java System Web Server 6.1 SP1	Sun Java System Web Server 6.1 SP1	Sun Java System Web Server 6.1 SP1	Sun Java System Web Server 6.1 SP1	Sun Java System Web Server 6.1 SP1	Sun Java System Web Server 6.1 SP1	Sun Java System Web Server 6.1 SP1	
	IIS	Microsoft Internet Information Server 6.0 (win2003), IIS 5.0 (Win 2000)	Microsoft Internet Information Server 6.0 (win2003), IIS 5.0 (Win 2000)	Microsoft Internet Information Server 6.0 (win2003), IIS 5.0 (Win 2000)	Microsoft Internet Information Server 6.0 (win2003), IIS 5.0 (Win 2000)	Microsoft Internet Information Server 6.0 (win2003), IIS 5.0 (Win 2000)	Microsoft Internet Information Server 6.0 (win2003), IIS 5.0 (Win 2000)	Microsoft Internet Information Server 6.0 (win2003), IIS 5.0 (Win 2000)	Microsoft Internet Information Server 6.0 (win2003), IIS 5.0 (Win 2000)	Microsoft Internet Information Server 6.0 (win2003), IIS 5.0 (Win 2000)	Microsoft Internet Information Server 6.0 (win2003), IIS 5.0 (Win 2000)	Microsoft Internet Information Server 6.0 (win2003), IIS 5.0 (Win 2000)	Microsoft Internet Information Server 6.0 (win2003), IIS 5.0 (Win 2000)	Microsoft Internet Information Server 6.0 (win2003), IIS 5.0 (Win 2000)	Microsoft Internet Information Server 6.0 (win2003), IIS 5.0 (Win 2000)
Hardware	x86, x86-64	Intel or AMD (Win, Linux)	Intel or AMD (Win, Linux)	Intel or AMD (Win, Linux)	Intel or AMD (Win, Linux)	Intel or AMD (Win, Linux)	Intel or AMD (Win, Linux)	Intel or AMD (Win, Linux)	Intel or AMD (Win, Linux)	Intel or AMD (Win, Linux)	Intel or AMD (Win, Linux)	Intel or AMD (Win, Linux)	Intel or AMD (Win, Linux)	Intel or AMD (Win, Linux)	
	Sparc	Sparc (solaris)	Sparc (solaris)	Sparc (solaris)	Sparc (solaris)	Sparc (solaris)	Sparc (solaris)	Sparc (solaris)	Sparc (solaris)	Sparc (solaris)	Sparc (solaris)	Sparc (solaris)	Sparc (solaris)	Sparc (solaris)	
	Itanium	Itanium (HP-UX)	Itanium (HP-UX)	x	Itanium (HP-UX)	Itanium (HP-UX)	Itanium (HP-UX)	Itanium (HP-UX)	Itanium (HP-UX)	Itanium (HP-UX)	Itanium (HP-UX)	Itanium (HP-UX)	Itanium (HP-UX)	Itanium (HP-UX)	
	PA-RISC	PA-RISC (HP-UX)	PA-RISC (HP-UX)	x	PA-RISC (HP-UX)	PA-RISC (HP-UX)	PA-RISC (HP-UX)	PA-RISC (HP-UX)	PA-RISC (HP-UX)	PA-RISC (HP-UX)	PA-RISC (HP-UX)	PA-RISC (HP-UX)	PA-RISC (HP-UX)	PA-RISC (HP-UX)	
Browsers	IE	NA ⁸	Internet Explorer 6.x (Win)	Internet Explorer 6.x (Win)	Internet Explorer 6.x (Win)	Internet Explorer 6.x (Win)	Internet Explorer 6.x (Win)	Internet Explorer 6.x (Win)	Internet Explorer 6.x (Win)	Internet Explorer 6.x (Win)	Internet Explorer 6.x (Win)	Internet Explorer 6.x (Win)	Internet Explorer 6.x (Win)	Internet Explorer 6.x (Win)	
	Netscape	NA ⁸	x	x	x	x	x	x	NA	x	x	x	x	x	
	Mozilla	NA ⁸	x	x	Mozilla 1.4 (Solaris, Linux)	Mozilla 1.4 (Solaris, Linux)	Mozilla 1.4 (Solaris, Linux)	Mozilla 1.4 (Solaris, Linux)	NA	Mozilla 1.4 (Solaris, Linux)	x	Mozilla 1.7 (Win)	Mozilla 1.7 (Win)	Mozilla 1.7.5 (Win)	
	Firefox	NA ⁸	Firefox 1.0.x (Win)	Firefox 1.0.x (Win)	Firefox 1.0.x (Win)	Firefox 1.0.x (Win)	Firefox 1.0.x (Win)	Firefox 1.0.x (Win)	NA	Firefox 1.0.x (Win)	Firefox 1.0.x (Win)	Firefox 1.0.x (Win)	Firefox 1.0.x (Win)	Firefox 1.0.x (Win)	
	Safari	NA ⁸	x	x	x	x	x	x	NA	x	x	Safari 1.2 (Mac)	Safari 1.2 (Mac)	x	

Notes:

- ¹This document reflects the best information available as of the date published. The information is subject to corrections.
- ²CA 7.1p2 can deploy to a site running on 7.1p2 or 6.4p3
- ³ATG Search is the only product on ATG 7.1p2 in which we support JBoss with MSSQL. Otherwise, only Oracle is supported with JBoss.
- ⁴WebSphere is the only appserver supported on AIX
- ⁵Response Management includes the Response Management Nucleus Components, Response Management Agent (Workspace), and the Response Management Web Reporting Client
- ⁶Response Management Services includes Receiver, Classifier, Distributor, Composer, Dispatcher, Alerts, Message Monitor, Database Service, Host Monitor, Archive/Restore, & Scheduler
- ⁷Response Management Administration is a Java client running only on Windows with Sun Java 1.4.2_xx
- ⁸The ATG platform is a framework and can support any browser that applications built on top of it are designed to support
- ⁹ATG Search includes both Java and C++ components. The JBoss application server is bundled with Search for the Java components.
- ¹⁰ATG Knowledge and Self Service require ATG Search which is typically run on separate hardware. See the supported environment information for the matching Search version on this page
- ¹¹ATG supports only Latin1 (ISO 8859-1) (Western European) languages with MSSQL at this time. The following additional languages are supported for use with MSSQL one at a time only: Vietnamese, Baltic, Arabic, Hebrew, Turkish, Greek, Cyrillic, Central European, Chinese (Traditional and simplified), Korean, Japanese, Thai
- ¹²ATG supports both the standard and enterprise editions of Oracle
- ¹³Customers may run databases on any operating system supported by the database vendor, except for mainframe operating systems (including zOS) which are not supported