



Support for 3rd party environments¹

ATG 2007.1

		Platform				Applications								
		ATG 2007.1 platform (includes ACC, BCC, CA and Commerce) ²	ATG Portal	Ticketing Features	ATG Search 2007.1	ATG Merchandising 2007.1	ATG Campaign Optimizer 2007.1	ATG Knowledge 2007.1 ⁶	ATG Self Service 2007.1 ⁶	ATG Response Management 2007.1	ATG Commerce Service Center 2007.1	ATG Outreach 2007.1	ATG Customer Intelligence 2007.1	
Platform		N/A	N/A	N/A	ATG 2007.1	ATG 2007.1	ATG 2007.1	ATG 2007.1	ATG 2007.1	ATG 2007.1	ATG 2007.1	ATG 2007.1	ATG 2007.1	
App Servers³	BEA WLS ¹¹ JBoss	BEA WLS 10 JBoss 4.0.5	BEA WLS 10 JBoss 4.0.5	BEA WLS 10 JBoss 4.0.5	BEA WLS 10 JBoss 4.0.5	BEA WLS 10 JBoss 4.0.5	BEA WLS 10 JBoss 4.0.5	BEA WLS 10 JBoss 4.0.5	BEA WLS 10 JBoss 4.0.5	BEA WLS 10 JBoss 4.0.5	BEA WLS 10 JBoss 4.0.5	BEA WLS 10 JBoss 4.0.5	BEA WLS 10 JBoss 4.0.5	
Operating Systems	Solaris Win 2k Win 2003 RH Linux WinXP	Solaris 9/10 Win2k SP4 Svr/Adv Svr Win2003 (Std and Ent) RH Linux AS, ES v4.0 Update 2 WinXP (Dev only)	Solaris 9/10 Win2k SP4 Svr/Adv Svr Win2003 (Std and Ent) RH Linux AS, ES v4.0 Update 2 WinXP (Dev only)	Solaris 9/10 Win2k SP4 Svr/Adv Svr Win2003 (Std and Ent) RH Linux AS, ES v4.0 Update 2 WinXP (Dev only)	Solaris 9/10 Win2k SP4 Svr/Adv Svr Win2003 (Std and Ent) RH Linux AS, ES v4.0 Update 2 WinXP (Dev only)	Solaris 9/10 Win2k SP4 Svr/Adv Svr Win2003 (Std and Ent) RH Linux AS, ES v4.0 Update 2 WinXP (Dev only)	Solaris 9/10 Win2k SP4 Svr/Adv Svr Win2003 (Std and Ent) RH Linux AS, ES v4.0 Update 2 WinXP (Dev only)	Solaris 9/10 Win2k SP4 Svr/Adv Svr Win2003 (Std and Ent) RH Linux AS, ES v4.0 Update 2 WinXP (Dev only)	Solaris 9/10 Win2k SP4 Svr/Adv Svr Win2003 (Std and Ent) RH Linux AS, ES v4.0 Update 2 WinXP (Dev only)	Solaris 9/10 Win2k SP4 Svr/Adv Svr Win2003 (Std and Ent) RH Linux AS, ES v4.0 Update 2 WinXP (Dev only)	Solaris 9/10 Win2k SP4 Svr/Adv Svr Win2003 (Std and Ent) RH Linux AS, ES v4.0 Update 2 WinXP (Dev only)	Solaris 9/10 Win2k SP4 Svr/Adv Svr Win2003 (Std and Ent) RH Linux AS, ES v4.0 Update 2 WinXP (Dev only)	Solaris 9/10 Win2k SP4 Svr/Adv Svr Win2003 (Std and Ent) RH Linux AS, ES v4.0 Update 2 WinXP (Dev only)	
Databases⁸	Oracle ⁹ MS SQL ¹⁰ DB2 ¹¹ Solid FlowEngine MySQL	Oracle 9i, 10g, 10g RAC MS SQL Server 2005 DB2 V9 Solid FlowEngine 3.7 (dev only) MySQL 5.0.20 (dev only, JBoss only)	Oracle 9i, 10g, 10g RAC MS SQL Server 2005 DB2 V9 Solid FlowEngine 3.7 (dev only) MySQL 5.0.20 (dev only, JBoss only)	Oracle 9i, 10g, 10g RAC MS SQL Server 2005 DB2 V9 Solid FlowEngine 3.7 (dev only) MySQL 5.0.20 (dev only, JBoss only)	Oracle 9i, 10g, 10g RAC MS SQL Server 2005 DB2 V9 Solid FlowEngine 3.7 (dev only) MySQL 5.0.20 (dev only, JBoss only)	Oracle 9i, 10g, 10g RAC MS SQL Server 2005 DB2 V9 Solid FlowEngine 3.7 (dev only) MySQL 5.0.20 (dev only, JBoss only)	Oracle 9i, 10g, 10g RAC MS SQL Server 2005 DB2 V9 Solid FlowEngine 3.7 (dev only) MySQL 5.0.20 (dev only, JBoss only)	Oracle 9i, 10g, 10g RAC MS SQL Server 2005 DB2 V9 Solid FlowEngine 3.7 (dev only) MySQL 5.0.20 (dev only, JBoss only)	Oracle 9i, 10g, 10g RAC MS SQL Server 2005 DB2 V9 Solid FlowEngine 3.7 (dev only) MySQL 5.0.20 (dev only, JBoss only)	Oracle 9i, 10g, 10g RAC MS SQL Server 2005 DB2 V9 Solid FlowEngine 3.7 (dev only) MySQL 5.0.20 (dev only, JBoss only)	Oracle 9i, 10g, 10g RAC MS SQL Server 2005 DB2 V9 Solid FlowEngine 3.7 (dev only) MySQL 5.0.20 (dev only, JBoss only)	Oracle 9i, 10g, 10g RAC MS SQL Server 2005 DB2 V9 Solid FlowEngine 3.7 (dev only) MySQL 5.0.20 (dev only, JBoss only)	Oracle 9i, 10g, 10g RAC MS SQL Server 2005 DB2 V9 Solid FlowEngine 3.7 (dev only) MySQL 5.0.20 (dev only, JBoss only)	
JDBC driver	Oracle MSSQL IBM (DB2) ¹¹ Solid MySQL	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g SQL Server 2005 JDBC driver 1.1 IBM DB2 JDBC Universal Driver Architecture 3.1.57, type 4 mode (JCC type 4 drivers) Solid 3.7: JDBC 2.0 driver (Solid) MySQL Connect J5.0.5	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g SQL Server 2005 JDBC driver 1.1 IBM DB2 JDBC Universal Driver Architecture 3.1.57, type 4 mode (JCC type 4 drivers) Solid 3.7: JDBC 2.0 driver (Solid) MySQL Connect J5.0.5	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g SQL Server 2005 JDBC driver 1.1 IBM DB2 JDBC Universal Driver Architecture 3.1.57, type 4 mode (JCC type 4 drivers) Solid 3.7: JDBC 2.0 driver (Solid) MySQL Connect J5.0.5	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g SQL Server 2005 JDBC driver 1.1 IBM DB2 JDBC Universal Driver Architecture 3.1.57, type 4 mode (JCC type 4 drivers) Solid 3.7: JDBC 2.0 driver (Solid) MySQL Connect J5.0.5	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g SQL Server 2005 JDBC driver 1.1 IBM DB2 JDBC Universal Driver Architecture 3.1.57, type 4 mode (JCC type 4 drivers) Solid 3.7: JDBC 2.0 driver (Solid) MySQL Connect J5.0.5	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g SQL Server 2005 JDBC driver 1.1 IBM DB2 JDBC Universal Driver Architecture 3.1.57, type 4 mode (JCC type 4 drivers) Solid 3.7: JDBC 2.0 driver (Solid) MySQL Connect J5.0.5	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g SQL Server 2005 JDBC driver 1.1 IBM DB2 JDBC Universal Driver Architecture 3.1.57, type 4 mode (JCC type 4 drivers) Solid 3.7: JDBC 2.0 driver (Solid) MySQL Connect J5.0.5	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g SQL Server 2005 JDBC driver 1.1 IBM DB2 JDBC Universal Driver Architecture 3.1.57, type 4 mode (JCC type 4 drivers) Solid 3.7: JDBC 2.0 driver (Solid) MySQL Connect J5.0.5	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g SQL Server 2005 JDBC driver 1.1 IBM DB2 JDBC Universal Driver Architecture 3.1.57, type 4 mode (JCC type 4 drivers) Solid 3.7: JDBC 2.0 driver (Solid) MySQL Connect J5.0.5	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g SQL Server 2005 JDBC driver 1.1 IBM DB2 JDBC Universal Driver Architecture 3.1.57, type 4 mode (JCC type 4 drivers) Solid 3.7: JDBC 2.0 driver (Solid) MySQL Connect J5.0.5	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g SQL Server 2005 JDBC driver 1.1 IBM DB2 JDBC Universal Driver Architecture 3.1.57, type 4 mode (JCC type 4 drivers) Solid 3.7: JDBC 2.0 driver (Solid) MySQL Connect J5.0.5	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g SQL Server 2005 JDBC driver 1.1 IBM DB2 JDBC Universal Driver Architecture 3.1.57, type 4 mode (JCC type 4 drivers) Solid 3.7: JDBC 2.0 driver (Solid) MySQL Connect J5.0.5	
Hardware	x86, x86-64 ⁴ Sparc	Intel or AMD (Win, Linux) Sparc (Solaris)	Intel or AMD (Win, Linux) Sparc (Solaris)	Intel or AMD (Win, Linux) Sparc (Solaris)	Intel or AMD (Win, Linux) Sparc (Solaris)	Intel or AMD (Win, Linux) Sparc (Solaris)	Intel or AMD (Win, Linux) Sparc (Solaris)	Intel or AMD (Win, Linux) Sparc (Solaris)	Intel or AMD (Win, Linux) Sparc (Solaris)	Intel or AMD (Win, Linux) Sparc (Solaris)	Intel or AMD (Win, Linux) Sparc (Solaris)	Intel or AMD (Win, Linux) Sparc (Solaris)	Intel or AMD (Win, Linux) Sparc (Solaris)	
Browsers	IE Firefox	NA ^{5,13} NA ^{5,13}	Internet Explorer 6.x, 7.x (Win) Firefox 2.0.x (Win)	Internet Explorer 6.x, 7.x (Win) Firefox 2.0.x (Win, Mac)	Internet Explorer 6.x, 7.x (Win) Firefox 2.0.x (Win, Mac)	Internet Explorer 6.x, 7.x (Win) Firefox 2.0.x (Win, Mac)	Internet Explorer 6.x, 7.x (Win) Firefox 2.0.x (Win, Mac)	Internet Explorer 6.x, 7.x (Win) Firefox 2.0.x (Win, Mac)	Internet Explorer 6.x, 7.x (Win) Firefox 2.0.x (Win, Mac)	Internet Explorer 6.x, 7.x (Win) Firefox 2.0.x (Win, Mac)	Internet Explorer 6.x, 7.x (Win) Firefox 2.0.x (Win, Mac)	Internet Explorer 6.x, 7.x (Win) Firefox 2.0.x (Win, Mac)	Internet Explorer 6.x, 7.x (Win) Firefox 2.0.x (Windows only) ¹³	
	JDK table for all apps	Windows	Solaris	RedHat Linux										
	JBoss	Sun JDK 5.0 update 11	Sun JDK 5.0 update 11	Sun JDK 5.0 update 11										
	BEA WLS	Sun JDK 5.0 update 11	Sun JDK 5.0 update 11	Sun JDK 5.0 update 11										
	Development plugins	All Platforms												
	Eclipse	2.1, 3.0, 3.1.1, 3.2												

Notes:

¹This document reflects the best information available as of the date published. The information is subject to corrections.

²CA 2007.1 can deploy to a site running on 2007.1, 2006.3p3, or 7.1p2

³ATG recommends use of an HTTP server supported by these supported application servers

⁴ATG applications are qualified and fully supported on 32-bit JVMs using 32 or 64-bit hardware. ATG applications are qualified on Windows and RHLinux 32-bit operating systems and on the Solaris 64-bit operating system.

⁵The ATG platform is a framework and can support any browser that applications built on top of it are designed to support. BCC browser support is provided only for IE6 and IE7 on Windows

⁶ATG Knowledge and Self Service require ATG Search which is typically run on separate hardware. See the supported environment information for the matching Search version on this page

⁷ATG reporting uses JDBC only to connect to the content store. It connects via the native driver (ODBC, OLE DB, etc.) to reporting databases.

⁸Customers may run databases on any operating system supported by the database vendor, except for mainframe operating systems (including zOS) which are not supported

⁹ATG supports both the standard and enterprise editions of Oracle

¹⁰ATG supports only Latin1 (ISO 8859-1) (Western European) languages with MSSQL at this time. The following additional languages are supported for use with MSSQL one at a time only: Vietnamese, Baltic, Arabic, Hebrew, Turkish, Greek, Cyrillic, Central European, Chinese (Traditional and simplified), Korean, Japanese, Thai

¹¹BEA WLS 10 does not support DB2 v9 at this time.

¹²ATG Customer Intelligence runs on a separate server and comes bundled with the Tomcat appserver

¹³EditLive 3.5, a component of Outreach 2007.1 and Content Administration (CA) 2007.1, requires browsers with JDK1.4/JRE4 support