Support for 3rd party environments[1]
ATG 2006.3[4]

		Platform				Applications										
		ATG 2006.3 platform *(includes BCC, CA and Commerce)*[2]	**ATG Portal**	**ATG Search 2006.3**[5]	**Ticketing Features**	**ATG Merchandising 2006.3**	**ATG Campaign Optimizer 2006.3**	**ATG Knowledge 2006.3**[7]	**ATG Self Service 2006.3**[7]	**ATG Response Management 2006.3**	**ATG Commerce Assist 2006.3**	**ATG Outreach 2006.3**	**ATG Forum 2006.3**	**ATG Site Analytics 2006.3**	**ATG Advisor 2006.3**	**ATG Customer Intelligence 2006.3**
Platform		N/A	N/A	N/A	N/A	ATG 2006.3	ATG 2006.3	ATG 2006.3	ATG 2006.3	ATG 2006.3	ATG 2006.3	ATG 2006.3	ATG 2006.3	ATG 2006.3	N/A	2006.3
App Servers	ATG DAS	ATG DAS 6.3.0p3	ATG DAS 6.3.0p3	x	ATG DAS 6.3.0p3	ATG DAS 6.3.0p3	ATG DAS 6.3.0p3	ATG DAS 6.3.0p3	ATG DAS 6.3.0p3	ATG DAS 6.3.0p3	ATG DAS 6.3.0p3	ATG DAS 6.3.0p3	ATG DAS 6.3.0p3	ATG DAS 6.3.0p3	x	N/A[14]
	IBM WAS	IBM WAS 6.0.2.21[22]	IBM WAS 6.0.2.13[22]	x	IBM WAS 6.0.2.13[22]	IBM WAS 6.0.2.13[22]	IBM WAS 6.0.2.13[22]	IBM WAS 6.0.2.13[22]	IBM WAS 6.0.2.13[22]	IBM WAS 6.0.2.7[10]	IBM WAS 6.0.2.13[22]	IBM WAS 6.0.2.13[22]	IBM WAS 6.0.2.13[22]	IBM WAS 6.0.2.13[22]	x	N/A[14]
	BEA WLS	BEA WLS 8.1.6[23]	BEA WLS 8.1.6[23]	x	BEA WLS 8.1.6[23]	BEA WLS 8.1.6[23]	BEA WLS 8.1.6[23]	BEA WLS 8.1.6[23]	BEA WLS 8.1.6[23]	BEA WLS 8.1 SP5[10]	BEA WLS 8.1.6[23]	BEA WLS 8.1.6[23]	BEA WLS 8.1.6[23]	BEA WLS 8.1.6[23]	x	N/A[14]
	JBOSS	JBoss 4.0.3sp1	JBoss 4.0.3sp1	JBoss 4.0.3sp1	JBoss 4.0.3sp1	JBoss 4.0.3sp1	JBoss 4.0.3sp1	JBoss 4.0.3sp1	JBoss 4.0.3sp1	JBoss 4.0.3sp1	JBoss 4.0.3sp1	JBoss 4.0.3sp1	JBoss 4.0.3sp1	JBoss 4.0.3sp1	JBoss 4.0.3sp1	N/A[14]
Operating Systems	Solaris	Solaris 8/9/10	Solaris 8/9/10	Solaris 9[18]	Solaris 8/9/10	Solaris 8/9/10	Solaris 8/9/10	Solaris 8/9/10	Solaris 8/9/10	Solaris 8/9/10	Solaris 8/9/10	Solaris 8/9/10	Solaris 8/9/10	Solaris 8/9/10	Solaris 8/9	Solaris 8/9/10
	Win 2k	Win2k SP4 Svr/Adv Svr	Win2k SP4 Svr/Adv Svr	Win2k SP4 Svr/Adv Svr	Win2k SP4 Svr/Adv Svr	Win2k SP4 Svr/Adv Svr	Win2k SP4 Svr/Adv Svr	Win2k SP4 Svr/Adv Svr	Win2k SP4 Svr/Adv Svr	Win2k SP4 Svr/Adv Svr	Win2k SP4 Svr/Adv Svr	Win2k SP4 Svr/Adv Svr	Win2k SP4 Svr/Adv Svr	Win2k SP4 Svr/Adv Svr	Win2k SP4 Svr/Adv Svr	Win2k SP4 Svr/Adv Svr
	Win 2003	Win2003 (Std and Ent)	Win2003 (Std and Ent)	Win2003 (Std and Ent)	Win2003 (Std and Ent)	Win2003 (Std and Ent)	Win2003 (Std and Ent)	Win2003 (Std and Ent)	Win2003 (Std and Ent)	Win2003 (Std and Ent)	Win2003 (Std and Ent)	Win2003 (Std and Ent)	Win2003 (Std and Ent)	Win2003 (Std and Ent)	Win2003 (Std and Ent)	Win2003 (Std and Ent)
	RH Linux	RH Linux AS, ES v4.0 Update 2	RH Linux AS, ES v4.0 Update 2	x	RH Linux AS, ES v4.0 Update 2	RH Linux AS, ES v4.0 Update 2	RH Linux AS, ES v4.0 Update 2	RH Linux AS, ES v4.0 Update 2	RH Linux AS, ES v4.0 Update 2	RH Linux AS, ES v4.0 Update 2	RH Linux AS, ES v4.0 Update 2	RH Linux AS, ES v4.0 Update 2	RH Linux AS, ES v4.0 Update 2	RH Linux AS, ES v4.0 Update 2	x	RH Linux AS, ES v4.0 Update 2
	AIX[3]	AIX 5.3	AIX 5.3	x	AIX 5.3	AIX 5.3	AIX 5.3	AIX 5.3	AIX 5.3	AIX 5.3	AIX 5.3	AIX 5.3	AIX 5.3	AIX 5.3	x	AIX 5.3
	HP-UX	HP-UX 11i	HP-UX 11i	x	HP-UX 11i	HP-UX 11i	HP-UX 11i	HP-UX 11i	HP-UX 11i	HP-UX 11i	HP-UX 11i	HP-UX 11i	HP-UX 11i	HP-UX 11i	x	HP-UX 11i
	WinXP	WinXP (Dev only)	WinXP (Dev only)	WinXP (Dev only)	WinXP (Dev only)	WinXP (Dev only)	WinXP (Dev only)	WinXP (Dev only)	WinXP (Dev only)	WinXP (Dev only)	WinXP (Dev only)	WinXP (Dev only)	WinXP (Dev only)	WinXP (Dev only)	x	WinXP (Dev only)
Databases[16]	Oracle[15]	Oracle 9i, 10g, 10g RAC	Oracle 9i, 10g, 10g RAC	Oracle 9i, 10g, 10g RAC	Oracle 9i, 10g, 10g RAC	Oracle 9i, 10g, 10g RAC	Oracle 9i, 10g, 10g RAC	Oracle 9i, 10g, 10g RAC	Oracle 9i, 10g, 10g RAC	Oracle 9i, 10g, 10g RAC	Oracle 9i, 10g, 10g RAC	Oracle 9i, 10g, 10g RAC	Oracle 9i, 10g, 10g RAC	Oracle 9i, 10g, 10g RAC	Oracle 9i	Oracle 9i, 10g, 10g RAC
	MS SQL[11]	MS SQL Server 2000 SP4	MS SQL Server 2000 SP4	MS SQL Server 2000 SP4	MS SQL Server 2000 SP4	MS SQL Server 2000 SP4	MS SQL Server 2000 SP4	MS SQL Server 2000 SP4	MS SQL Server 2000 SP4	MS SQL Server 2000 SP4	MS SQL Server 2000 SP4	MS SQL Server 2000 SP4	MS SQL Server 2000 SP4	MS SQL Server 2000 SP4	MS SQL Server 2000 SP4	MS SQL Server 2000 SP4
	DB2	DB2 8.2.3[25]	DB2 V8 FP10 (DB2 8.2.1)	x	DB2 V8 FP10 (DB2 8.2.1)	DB2 V8 FP10 (DB2 8.2.1)	DB2 V8 FP10 (DB2 8.2.1)	DB2 V8 FP10 (DB2 8.2.1)	DB2 V8 FP10 (DB2 8.2.1)	DB2 V8 FP10 (DB2 8.2.1)	DB2 V8 FP10 (DB2 8.2.1)	DB2 V8 FP10 (DB2 8.2.1)	DB2 V8 FP10 (DB2 8.2.1)	DB2 V8 FP10 (DB2 8.2.1)	x	DB2 V8 FP10 (DB2 8.2.1)
	Solid FlowEngine	Solid FlowEngine 3.7 (dev only)	Solid FlowEngine 3.7 (dev only)	x	Solid FlowEngine 3.7 (dev only)	Solid FlowEngine 3.7 (dev only)	Solid FlowEngine 3.7 (dev only)	Solid FlowEngine 3.7 (dev only)	Solid FlowEngine 3.7 (dev only)	Solid FlowEngine 3.7 (dev only)	Solid FlowEngine 3.7 (dev only)	Solid FlowEngine 3.7 (dev only)	Solid FlowEngine 3.7 (dev only)	Solid FlowEngine 3.7 (dev only)	x	x
	MySQL	MySQL 5.0.20 (dev only, JBoss only)	MySQL 5.0.20 (dev only, JBoss only)	MySQL 5.0.20 (dev only, JBoss only)	MySQL 5.0.20 (dev only, JBoss only)	MySQL 5.0.20 (dev only, JBoss only)	MySQL 5.0.20 (dev only, JBoss only)	MySQL 5.0.20 (dev only, JBoss only)	MySQL 5.0.20 (dev only, JBoss only)	MySQL 5.0.20 (dev only, JBoss only)	MySQL 5.0.20 (dev only, JBoss only)	MySQL 5.0.20 (dev only, JBoss only)	MySQL 5.0.20 (dev only, JBoss only)	MySQL 5.0.20 (dev only, JBoss only)	x	x
JDBC driver	Oracle	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g	Oracle 9, Oracle thin or OCI 10.1.0+ for 10g	Oracle 9, Oracle thin or OCI 10.1.0+ for 10g	Oracle 9, Oracle thin or OCI 10.1.0+ for 10g	Oracle 9, Oracle thin or OCI 10.1.0+ for 10g	Oracle 9, Oracle thin or OCI 10.1.0+ for 10g	Oracle 9, Oracle thin or OCI 10.1.0+ for 10g	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g	Oracle thin JDBC 10.1.0+ only for Oracle 9, Oracle thin or OCI 10.1.0+ for 10g[8]
	MSSQL	i-Net OPTA XS v6.02 for MS SQL Server (MS SQL)	i-Net OPTA XS v6.02 for MS SQL Server (MS SQL)	SQL Server 2000 Driver for JDBC	i-Net OPTA XS v6.02 for MS SQL Server (MS SQL)	i-Net OPTA XS v6.02 for MS SQL Server (MS SQL)	i-Net OPTA XS v6.02 for MS SQL Server (MS SQL)	i-Net OPTA XS v6.02 for MS SQL Server (MS SQL)	i-Net OPTA XS v6.02 for MS SQL Server (MS SQL)	i-Net OPTA XS v6.02 for MS SQL Server (MS SQL)	i-Net OPTA XS v6.02 for MS SQL Server (MS SQL)	i-Net OPTA XS v6.02 for MS SQL Server (MS SQL)	i-Net OPTA XS v6.02 for MS SQL Server (MS SQL)	i-Net OPTA XS v6.02 for MS SQL Server (MS SQL)	i-Net OPTA XS v6.02 for MS SQL Server (MS SQL)	i-Net OPTA XS v6.02 for MS SQL Server (MS SQL)[8]
	IBM (DB2)	DB2 v8.2 CLI Type 2	DB2 v8.2 CLI Type 2	DB2 v8.2 CLI Type 2	DB2 v8.2 CLI Type 2	DB2 v8.2 CLI Type 2	DB2 v8.2 CLI Type 2	DB2 v8.2 CLI Type 2	DB2 v8.2 CLI Type 2	DB2 v8.2 CLI Type 2	DB2 v8.2 CLI Type 2	DB2 v8.2 CLI Type 2	DB2 v8.2 CLI Type 2	DB2 v8.2 CLI Type 2	x	DB2 v8.2 CLI Type 2
	Solid	Solid 3.7: JDBC 2.0 driver (Solid)	Solid 3.7: JDBC 2.0 driver (Solid)	x	Solid 3.7: JDBC 2.0 driver (Solid)	Solid 3.7: JDBC 2.0 driver (Solid)	Solid 3.7: JDBC 2.0 driver (Solid)	Solid 3.7: JDBC 2.0 driver (Solid)	Solid 3.7: JDBC 2.0 driver (Solid)	Solid 3.7: JDBC 2.0 driver (Solid)	Solid 3.7: JDBC 2.0 driver (Solid)	Solid 3.7: JDBC 2.0 driver (Solid)	Solid 3.7: JDBC 2.0 driver (Solid)	Solid 3.7: JDBC 2.0 driver (Solid)	x	x
	MySQL	MySQL JDBC 3.1.12 driver	MySQL JDBC 3.1.12 driver	x	MySQL JDBC 3.1.12 driver	MySQL JDBC 3.1.12 driver	MySQL JDBC 3.1.12 driver	MySQL JDBC 3.1.12 driver	MySQL JDBC 3.1.12 driver	MySQL JDBC 3.1.12 driver	MySQL JDBC 3.1.12 driver	MySQL JDBC 3.1.12 driver	MySQL JDBC 3.1.12 driver	MySQL JDBC 3.1.12 driver	x	x
HTTP Servers	Apache	Apache 2.0 (for Solaris, Linux, Hpux)	Apache 2.0 (for Solaris, Linux, Hpux)	Apache 2.0 (for Solaris, Linux, Hpux)	Apache 2.0 (for Solaris, Linux, Hpux)	Apache 2.0 (for Solaris, Linux, Hpux)	Apache 2.0 (for Solaris, Linux, Hpux)	Apache 2.0 (for Solaris, Linux, Hpux)	Apache 2.0 (for Solaris, Linux, Hpux)	Apache 2.0 (for Solaris, Linux, Hpux)	Apache 2.0 (for Solaris, Linux, Hpux)	Apache 2.0 (for Solaris, Linux, Hpux)	Apache 2.0 (for Solaris, Linux, Hpux)	Apache 2.0 (for Solaris, Linux, Hpux)	Apache 2.0 (for Solaris, Linux, Hpux)	N/A
These are for DAS - for other app servers, we support what they support	Sun Java System (fka iPlanet)	Sun Java System Web Server 6.1 SP1	Sun Java System Web Server 6.1 SP1	Sun Java System Web Server 6.1 SP1	Sun Java System Web Server 6.1 SP1	Sun Java System Web Server 6.1 SP1	Sun Java System Web Server 6.1 SP1	Sun Java System Web Server 6.1 SP1	Sun Java System Web Server 6.1 SP1	Sun Java System Web Server 6.1 SP1	Sun Java System Web Server 6.1 SP1	Sun Java System Web Server 6.1 SP1	Sun Java System Web Server 6.1 SP1	Sun Java System Web Server 6.1 SP1	x	N/A
	IIS	Microsoft Internet Information Server 6.0 (win2003), IIS 5.0 (Win 2000)	Microsoft Internet Information Server 6.0 (win2003), IIS 5.0 (Win 2000)	Microsoft Internet Information Server 6.0 (win2003), IIS 5.0 (Win 2000)	Microsoft Internet Information Server 6.0 (win2003), IIS 5.0 (Win 2000)	Microsoft Internet Information Server 6.0 (win2003), IIS 5.0 (Win 2000)	Microsoft Internet Information Server 6.0 (win2003), IIS 5.0 (Win 2000)	Microsoft Internet Information Server 6.0 (win2003), IIS 5.0 (Win 2000)	Microsoft Internet Information Server 6.0 (win2003), IIS 5.0 (Win 2000)	Microsoft Internet Information Server 6.0 (win2003), IIS 5.0 (Win 2000)	Microsoft Internet Information Server 6.0 (win2003), IIS 5.0 (Win 2000)	Microsoft Internet Information Server 6.0 (win2003), IIS 5.0 (Win 2000)	Microsoft Internet Information Server 6.0 (win2003), IIS 5.0 (Win 2000)	Microsoft Internet Information Server 6.0 (win2003), IIS 5.0 (Win 2000)	Microsoft Internet Information Server 6.0 (win2003), IIS 5.0 (Win 2000)	N/A
Hardware[19]	x86, x86-64	Intel or AMD (Win, Linux)	Intel or AMD (Win, Linux)	Intel or AMD (Win, Linux)	Intel or AMD (Win, Linux)	Intel or AMD (Win, Linux)	Intel or AMD (Win, Linux)	Intel or AMD (Win, Linux)	Intel or AMD (Win, Linux)	Intel or AMD (Win, Linux)	Intel or AMD (Win, Linux)	Intel or AMD (Win, Linux)	Intel or AMD (Win, Linux)	Intel or AMD (Win, Linux)	Intel or AMD (Win, Linux)	Intel or AMD (Win, Linux)
	Sparc	Sparc (solaris)	Sparc (solaris)	Sparc (solaris)	Sparc (solaris)	Sparc (solaris)	Sparc (solaris)	Sparc (solaris)	Sparc (solaris)	Sparc (solaris)	Sparc (solaris)	Sparc (solaris)	Sparc (solaris)	Sparc (solaris)	Sparc (solaris)	Sparc (solaris)
	Itanium	Itanium (HP-UX) x	Itanium (HP-UX) x	x	x	x	x	x	x	x	x	x	x	Itanium (HP-UX)	x	x
	PA-RISC	PA-RISC (HP-UX)	PA-RISC (HP-UX)	PA-RISC (HP-UX)	PA-RISC (HP-UX)	x	PA-RISC (HP-UX)	PA-RISC (HP-UX)	PA-RISC (HP-UX)	PA-RISC (HP-UX)	PA-RISC (HP-UX)	PA-RISC (HP-UX)	PA-RISC (HP-UX)	PA-RISC (HP-UX)	x	PA-RISC (HP-UX)
Browsers	IE	NA[6,21]	Internet Explorer 6.x, 7.x[20] (Win)	Internet Explorer 6.x, 7.x[20] (Win)	Internet Explorer 6.x, 7.x[20] (Win)	Internet Explorer 6.x, 7.x[20] (Win)	Internet Explorer 6.x, 7.x[20] (Win)	Internet Explorer 6.x, 7.x[17] (Win)	Internet Explorer 6.x, 7.x[17] (Win)	Internet Explorer 6.x, 7.x[20] (Win)	Internet Explorer 6.x, 7.x[20] (Win)	Internet Explorer 6.x, 7.x[20,21] (Win)	Internet Explorer 6.x, 7.x[20] (Win)	Internet Explorer 6.x, 7.x[20] (Win)	Internet Explorer 6.x, 7.x[20] (Win)	Internet Explorer 6.x (Win)
	Firefox	NA[6,21]	Firefox 1.0.x (Win, Mac)	Firefox 1.0.x (Win)	Firefox 1.0.x (Win, Linux)	x	Firefox 1.0.x (Win)	Firefox 1.5.x, 2.0.x (Win, Linux)[17]	Firefox 1.5.x, 2.0.x (Win, Linux)[17]	Firefox 1.0.x (Win)	Firefox 1.0.x (Win)	x	Firefox 1.0.x (Win)	Firefox 1.0.x (Win)	x	x

JDK table for all apps[9]	**Windows**	**HP-UX**	**Solaris**	**AIX**	**RedHat Linux**
ATG DAS	Sun Java 2 SDK 1.4.2_16[24]	HP-UX SDK 1.4.2_08+	Sun Java 2 SDK 1.4.2_16[24]	IBM SDK 1.4.2 SR3	Sun Java 2 SDK 1.4.2_16[24]
JBoss	Sun Java 2 SDK5.0 update 6	HP JDK 1.5.0.01 for J2SE	Sun Java 2 SDK5.0 update 6	Sun Java 2 SDK5.0 update 6	Sun Java 2 SDK5.0 update 6
IBM WAS	IBM 32-bit SDK, Java 2 Technology Edition, v1.4.2 SR2	HP SDK for J2SE HP-UX 11i platform, adapted by IBM for IBM Software, Version 1.4.2 SR2	IBM 32-bit SDK for Solaris, Java 2 Technology Edition, Version 1.4.2 SR2	IBM 32-bit SDK, Java 2 Technology Edition, v1.4.2 SR2	IBM 32-bit SDK, Java 2 Technology Edition, v1.4.2 SR2
BEA WLS	Sun Java 2 SDK 1.4.2_16[24]	HP-UX SDK 1.4.2_08	Sun Java 2 SDK 1.4.2_16[24]	IBM SDK 1.4.2 SR3	BEA JRockit 1.4.2_08 SDK

Notes:

[1]This document reflects the best information available as of the date published. The information is subject to corrections.
[2]CA 2006.3 can deploy to a site running on 2006.3, 7.1p2 or 6.4p3.
[3]WebSphere is the only appserver supported on AIX.
[4]ATG's platform version numbering scheme has changed from 'major version.minor version' to 'year.release' to match the application numbering scheme. The 2006.3 platform would have been called 7.3 in the previous numbering scheme.
[5]ATG Search includes both Java and C++ components. The JBoss application server is bundled with Search for the Java components.
[6]The ATG platform is a framework and can support any browser that applications built on top of it are designed to support. BCC browser support is limited to IE 6.0+ on Windows.
[7]ATG Knowledge and Self Service require ATG Search which is typically run on separate hardware. See the supported environment information for the matching Search version on this page.
[8]ATG reporting uses JDBC only to connect to the content store. It conects via the native driver (ODBC, OLE DB, etc.) to reporting databases.
[9]ATG recommends customers use the JDK supplied with or recommended by their chosen appserver.
[10]Support for WAS 6.0.2.7 and WLS 8.1sp5 requires Response Management 2006.3.2p2.
[11]ATG supports only Latin1 (ISO 8859-1) (Western European) languages with MSSQL at this time. The following additional languages are supported for use with MSSQL one at a time only: Vietnamese, Baltic, Arabic, Hebrew, Turkish, Greek, Cyrillic, Central European, Chinese (Traditional and simplified), Korean, Japanese, Thai.
[14]ATG Customer Intelligence runs on a separate server and comes bundles with the Tomcat appserver.
[15]ATG supports both the standard and enterprise editions of Oracle.
[16]Customers may run databases on any operating system supported by the database vendor, except for mainframe operating systems (including zOS) which are not supported.
[17]IE7.x and Firefox 1.5.x, 2.0.x support require Knowledge and Self Service 2006.3.2p2 or greater. Prior patch versions support IE6.x and Firefox 1.0.x only.
[18]The C++ engine/server portions of Search require Solaris 9 or 10. The C++/Java admin parts of Search require Solaris 8 or 9. If running all parts of Search on the same hardware, Solaris 9 is required.
[19]ATG applications are qualified and fully supported on 32-bit JVMs using 32 or 64-bit hardware. ATG applications are qualified on Windows and RHLinux 32-bit operating systems and on the Solaris 64-bit operating system.
[20]IE7.x support is provided in 2006.3.2p3 or greater for all applications except ACI. Only Knowledge and Self Service have IE7 support in 2006.3p2. Prior patch versions support IE6.x and Firefox 1.0.x only.
[21]EditLive 3.5, a component of Outreach 2006.3 and Content Administration (CA) 2006.3, requires browsers with JDK1.4/JRE4 support.
[22]IBM WAS 6.0.2.21 support is provided in ATG 2006.3 p5 or greater for all applications.
[23]BEA WLS 8.1.6 support is provided in ATG 2006.3 p4 or greater for all applications.
[24]Sun Java 2 SDK 1.4.2_16 support is provided in ATG 2006.3 p6 or greater.
[25]DB2 8.2.3 support is provided in ATG 2006.3 p5 and higher for all applications.